



Auto Service

# CIECA Congress

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Topic 2: Training of driving examiners

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- Driving examiners in Germany, history and background
  - Initial training (preliminary qualification and specific technical qualification)
  - Specific periodic training
- CIECA report "Standards for driving examiners" (15 May 2009)
- 3rd EU Driving Licence Directive (Directive 2006/126/EC, Annex IV)
- Outlook

# Agenda



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# Significance of Driving Licence



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How significant is the driving test for the driving licence candidate?

- Probably the first really important test in the life of a candidate
- Extremely significant and memorable experience  
(very many candidates remember this highly significant event for a very long time, sometimes even their entire life)
- One of the key prerequisites for personal freedom and independence

# Significance of Driving Licence



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What do all these relevant aspects mean for the test organization and driving examiners?

The following can be derived therefrom:

- A high level of responsibility for the test organization
- A high level of responsibility for every driving examiner
- A high level of qualification and quality



History – German Law of 1972 (Law on Motor Vehicle Experts)

Initial qualifications:

- Minimum age 24 years
- Completed studies in an engineering science
- Physically and mentally fit
- 1 ½ years of professional experience as an engineer
- 6 months of specific training
- Practical driving test, written and oral (viva voce) examination before the requisite authorities



## Content of specific technical training:

- All relevant teaching skills and psychological aspects needed for the job
  - Complex test situations
  - Decision-making
  - Justification of decisions with plausible reasons
- Road-traffic legislation
  - German Road Traffic Act
  - German Driving Licence Act
  - German Driving Licence Ordinance / Driving Test Directive
- Technical areas
  - State of the art in automotive engineering



## Content of specific technical training:

- Practical areas:
    - Driving of different vehicle types and categories
    - Familiarization with the day-to-day routine of driving tests (theoretical and practical test)
  - Completion of training:
    - 0.5-day audit
    - Approval to work independently as driving examiner
- Ensuring a consistently high level of quality based on the legal requirements.





## Content of specific periodic training:

- Evaluation and analysis of the experiences gained
- Constant updating and deepening of the required knowledge areas

## E.g.

- Assessment to uniform standards in driving tests
- Unusual situations in driving tests
- Test anxiety
- Difficult test decisions
- Environmentally friendly and fuel-efficient driving style

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## Minimum requirements for future driving examiners

Summary of the key findings of the CIECA analysis of the status quo in the EU Member States regarding the following points:

- Minimum age
- School education
- Driving licence categories/driving experience
- Dealing with previous convictions
- Recruitment and selection of staff
- Initial and further training
- Quality assurance / quality control

# Minimum Requirements for Driving Examiner Applicants



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- Minimum age: from 20 (in Portugal) to 28 (in the Netherlands)
- School education (minimum level)  
Varies significantly  
No minimum requirements (UK, Northern Ireland), completed secondary education (Belgium, France), completed university qualifications in an engineering science (university of applied sciences, general university – Germany).
- Driving practice/experience for driving licence category B  
No experience required (Germany, Luxembourg),  
2 years of driving experience (Portugal, Spain)  
7 years of driving experience (Belgium)  
10 years of driving experience (Netherlands)



- Holding a licence for vehicles in category B and other categories  
Only category B required (UK, Spain, Belgium, Sweden..)  
Categories A, B, C, D (Luxembourg)  
Categories A, B, C (Germany, Finland)  
Categories A, B (France)
- Traffic violations, previous convictions  
Previous convictions are reviewed and assessed by various countries.  
Treatment of these misdemeanours by the various countries ranges from very mild to very strict.



## Recruitment and selection of staff

- Recruitment of staff
- Staff selection via employment tests
- Preliminary training (inclinations, motivation)
- Analysis of personnel needs
- Testing of driving practice/skills
- Staff selection interview
- Health check
- Specific training to become a driving examiner does not start until after this point
- Costs of initial and further training should be covered by examination fee



## Initial and further training

- By a single organization exclusively (competition not sensible)
- Teaching of basic principles
  - Theoretical training
  - Practical training
  - Accompanying practical tests as passenger
  - Role plays
- Knowledge-transfer based on practical case studies
- Holding of knowledge tests
- Continuous further training (including self-training, E-learning)
- Gradual access to driving examiner status
- Audits for verification of knowledge and performance of driving tests



## Periodic further training

- Objective
  - Refreshing knowledge of existing test procedures
  - Development of new procedures
  - Implementation of changes
- Type of further training
  - Effective
  - Interesting
  - Well thought through
- Selection of the content of further training
  - Distinction between
    - Required content
    - Freely selected content





## Quality assurance / quality controls

- Selection of appropriate staff
- Statistical techniques and monitoring
  - unusual observations compared to the average (regional, cross-regional)
  - deviations from the average (regional, cross-regional)
- Auditing of practical driving tests carried out by independent individuals with special training
  - Accompany driving examiners on a driving test, give feedback (positive and negative), prepare a report
- System to initiate corrective actions

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With effect from 19 January 2013, for the first time driving examiners throughout the European Union will need to fulfil the same requirements

with respect to the following aspects

- 1.Required qualifications for driving examiners
- 2.General conditions
- 3.Basic qualifications
- 4.Quality assurance and periodic training
- 5.Acquired rights

## 1. Required qualifications for driving examiners Comparison of EU Directive and present situation in Germany

<b>Requirements of 2006/126/EC</b>	<b>Already enshrined in law</b>	<b>Changes required</b>
- Necessary knowledge and skills to assess practical driving performance	Already enshrined in law	No
- Knowledge and understanding in relation to driving a vehicle	Already enshrined in law	No
-Assessment skills	Already enshrined in law	No
- Personal skills	Already enshrined in law	No
- Quality of service	Already enshrined in law	No
- Technical vehicle skills and physical skills	Already enshrined in law	No
- Fuel-efficient and environmentally friendly driving	Already enshrined in law	No

# Minimum Requirements for Driving Examiners



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## 2. General conditions

Requirements 2006/126/EC	Already enshrined in law	Changes required
* Examiners in Class B - Category B licence at least 3 years - Minimum age 23 years - Basic skills, quality assurance, periodic training - Vocational Training Level 3 in accordance with 85/368/EEC - Not simultaneously driving instructor and examiner	New regulation Already enshrined Already enshrined Already enshrined New regulation	
*Examiners in other categories - Owner of the license of that class or equivalent knowledge (professional qualification) - Basic skills, quality assurance, periodic training -At least 3 years driving examiner in Class B, Deviations possible --> At least 5 years driving experience in the relevant class --> Theoretical and practical evidence of driving experience on higher level than at the acquisition of a licence --> Vocational Training Level 3 acc. 85/368/EEC --> cannot work as driving instructor and examiner at same time	Already enshrined  Already enshrined Already enshrined  Already enshrined Already enshrined  Already enshrined in law New regulation	
• Equivalentents For Germany, No significance		

## 3. Basic qualifications

Requirements 2006/126/EC	Already enshrined in law	Changes required
• Initial Training		
- Before driving tests can be conducted, the necessary training has to be completed successfully	Already enshrined	No
- Stipulation by member states whether taking initial training relates to one or multiple classes	Already enshrined	No
• Tests		
- Prior to conducting driving tests, examiners must demonstrate knowledge in all subjects listed	Already enshrined	None
- Member states stipulate a test procedure, with both theoretical and practical components, in which the examiner must demonstrate his/her qualifications	Already enshrined	None
- Stipulation by member states whether the content of the test relates to one or multiple driving licence categories	Already enshrined	None

## 4. Quality assurance and periodic training

Requirements 2006/126/EC	Already enshrined in law	Changes required
• Quality Assurance		
- Quality assurance arrangements required to maintain the requirements for driving examiners	Already enshrined	No
- QA systems to monitor the activities of examiners (periodic training, test results)	Already enshrined	No
- QA systems for		
-> Annual monitoring of examiners	Already enshrined	No
->Every 5 Years at least 1/2 day Audit per Examiner	5-year period is new	No
- stipulation by member states whether supervision requirements for several categories are fulfilled by supervision of one category	Already enshrined	No
- In every member states, driving examiners' work must be supervised by an authorised body	Already enshrined	No

## 4. Quality assurance and periodic training

Requirements 2006/126/EC	Already enshrined in law	Changes required
• Regular periodic training		
- Scope of further training		
-> 4 days in 2 years in order to maintain and further develop knowledge	Already enshrined	slight increase in number of training days
-> 5 days in 5 years in order to maintain and further develop practical driving skills	Already enshrined	None
- Specialised training for any serious failures identified	Already enshrined	No
- type of training, meetings, classes .....	Already enshrined	No
- stipulation by member states that training for one single category can be valid for multiple categories	Already enshrined	No
- If the driving examiner has not carried out any driving tests within 24 months he/she must undergo a repetition of the testing which can be taken as part of the periodic training.	New scheme	None





## 5. Acquired rights

<b>Requirements 2006/126/EC</b>	<b>Already Enshrined in Law</b>	<b>Changes Required</b>
■ Conduct driving tests through people who also carried out driving tests immediately before the provisions entered into force	Already enshrined	No
■ Examiners are subject to regular monitoring and quality assurance schemes	Already enshrined	No

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The **objective** of the driving test in Europe must be to:

- ensure standardized requirements for driving examiners across Europe
- ensure standardized driving tests across Europe
- ensure standardized criteria for participating in road traffic across Europe
- ensure a sustainable high level of road safety across Europe

The end



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Thanks for your  
kind attention